

The background of the slide is a deep blue gradient. On the left side, there is a stylized, semi-transparent globe. A large, 3D puzzle piece is shown fitting into the globe. The puzzle piece is dark blue and has a white, wavy line pattern on its surface, resembling a stylized 'S' or a circuit trace. The globe and puzzle piece are illuminated from the left, creating a bright white highlight on the puzzle piece and a soft glow on the globe's surface. The overall aesthetic is modern and technological.

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Countywide Performance Management

Government Accountability and Oversight Committee
February 25, 2009



Important Milestones Achieved

- Performance and Accountability Ordinance enacted July, 2008.
 - Places King County among a handful of jurisdictions in the country that mandates a countywide performance management system.
 - Passed an ordinance to form the Office of Strategic Planning and Performance Management (OSPPM) to oversee the effort passed in November 2008.
- Motion requested an annual county performance scorecard and an annual report on the state of county government by the Executive.
- Countywide Work Group continues to accomplish its work plan.

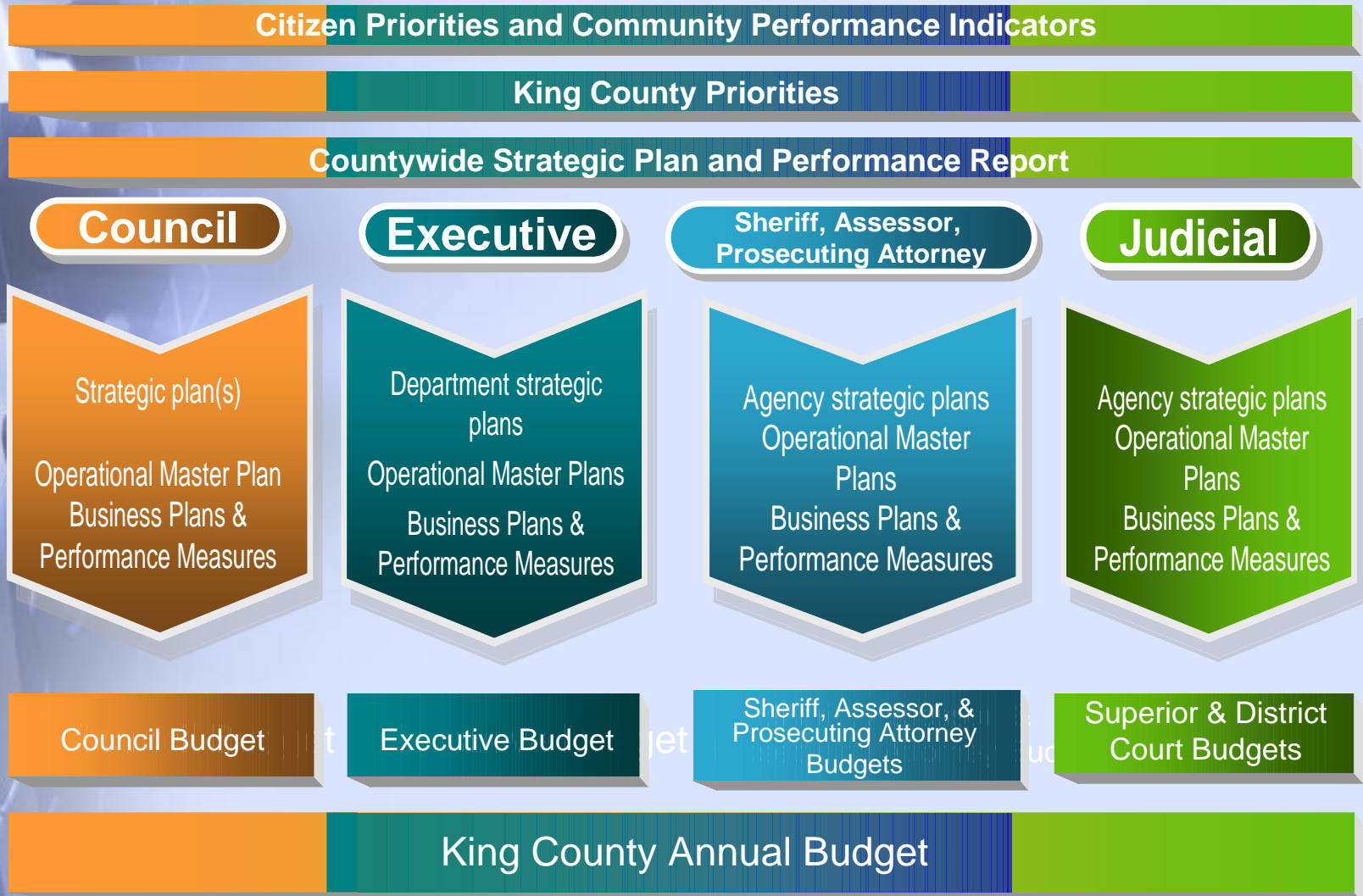
King County's Vision

A countywide performance measurement and management system in which:

- Leaders collaboratively establish county priorities
- Agencies' services and resources align to strategic goals and county priorities
- Citizens are engaged and results are reported
- Elected leaders and managers use performance management and measurement for strategic planning, policy development, program evaluation and budgeting.
- Organizational learning is enhanced
- The county demonstrates performance and accountability improvements

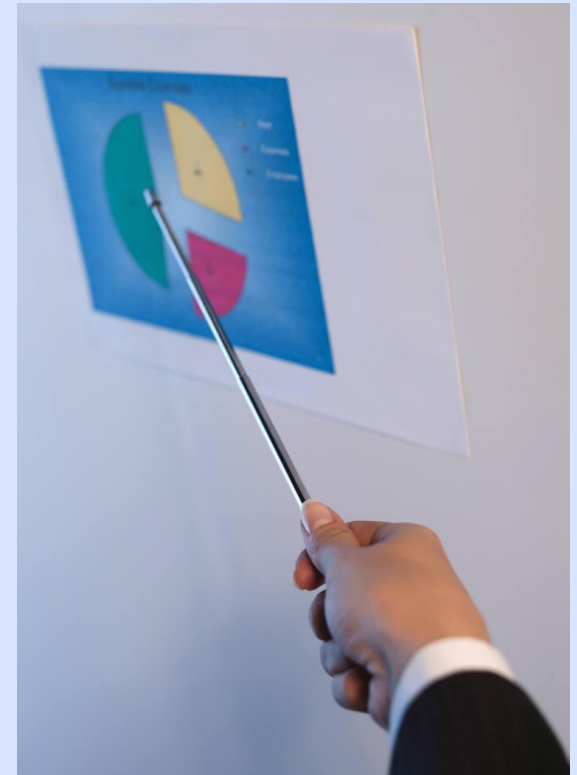


Countywide Framework

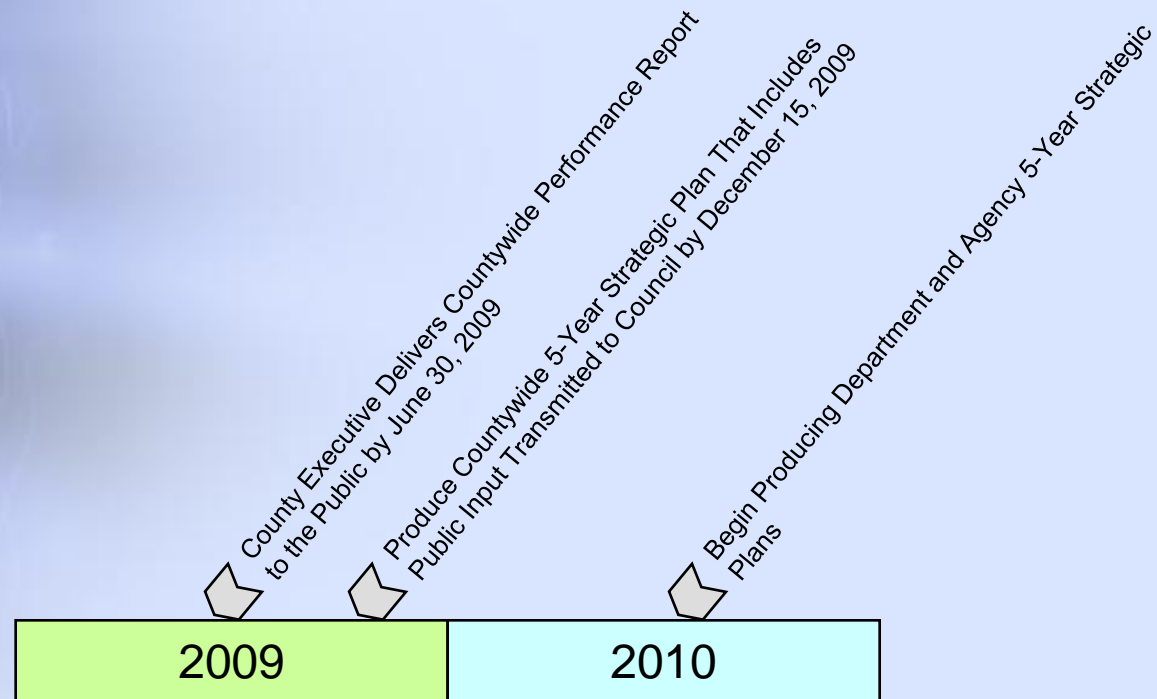


Performance Legislation

- All agencies submit annual business plans as part of budget process
- All agencies develop a strategic plan every five years
- An annual countywide performance report
- Countywide public engagement process
- Countywide strategic plan prepared every five years



Mandated Implementation Timeline





Work Group Accomplishments in 2008

- Four subcommittees produced deliverables.
 - Guidelines for agency planning and performance measurement.
 - Guiding principles for a countywide performance report to and involving the public.
 - Ways to increase public participation in setting county priorities.
 - Suggestions for linking key activities of a countywide system.
- Responded to GASB request for Response for the Suggested Guidelines for Voluntary Reporting of Service Efforts and Accomplishments Performance Information.
- Provided OSPPM with suggestions and offered support for fulfilling 2009 legislated mandates.
- Continued to provide a countywide forum for discussion and building consensus on how the county can benefit from a sustainable performance management system.



Executive Accomplishments 2006-2008

- Produces the annual Executive's *AIMs High Performance Report* that has been awarded the Association of Government Accountants Certificate of Excellence Award for the past two years
- Developed the performance scorecard and *AIMs High* website for the public
- Made the KingStat performance management system operational
- Selected as a "Trailblazer" grantee by the National Center for Civic Innovation
 - Held focus groups to collect citizen input on the executive's performance reporting efforts
- Developed performance management training curricula for the county with participation of the Work Group



Separately Elected Official, Council and Citizen Forum Accomplishments

- Some agencies headed by separately elected officials prepare annual business plans and have made progress towards developing performance measures.
 - Sherriff's Office has a strategic plan.
 - Superior Court is using nationally recognized "CourTools" model for performance measures.
- Council established "Priorities for the People" in 2006 to inform the 2007 county budget.
- Council held citizen workshops and meetings to collect citizen input on county priorities for the 2008 budget.
- Countywide Community Forums were mandated by county ordinance. The program is based on the Auditor's Office and managed by citizen volunteers.
 - Fifteen hundred citizen counselors registered.
 - 114 forums conducted to discuss and provide input on transportation issues, with more forums planned for 2009.

Plans for Moving Ahead in 2009

- Publish the first Countywide Performance Report by June 30, 2009.
- Develop the first Countywide Strategic Plan by December 31, 2009.
- Develop a sustainable and evolving Countywide Performance Management infrastructure that is headed by OSPPM and supported by the Work Group and every county agency.
- Continue the Countywide Community Forum Program to provide input on strategic and budget options and other topics to be determined by the Executive and Council.



Acknowledgements

- Council
- Executive
- Countywide Elected Officials
- Office of Strategic Planning and Performance Management
- Work Group Participants
- Department and Agency Management and Staff

